

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) –10th September 2013

Title of paper:	WARD PERFORMANCE REPORTS - Q2	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Dales St Anns Mapperley
Contact Officer(s) and contact details:	Dorothy Holmes Locality Manager 0115 8839804 dorothy.holmes@nottinghamcity.gov.uk Greg Foister Neighbourhood Development Officer – Dales Ward 0115 8839807 greg.foister@nottinghamcity.gov.uk Fi Cusick Neighbourhood Development Officer – Mapperley Ward 0115 8839728 fi.cusick@nottinghamcity.gov.uk Michelle Graley Neighbourhood Development Officer – St Ann's Ward 0115 8839808 michelle.graley@nottinghamcity.gov.uk	
Other officers who have provided input:	Dave Halstead Head of City Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	
Relevant Council Plan theme(s):		
World Class Nottingham		x
Work in Nottingham		x
Safer Nottingham		x
Neighbourhood Nottingham		x
Family Nottingham		x
Healthy Nottingham		x
Leading Nottingham		
Summary of issues (including benefits to customers/service users):		
The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues • Working theme - Unemployment rates • Housing • Community Protection • Fire • Health Theme – local health priorities 		
Recommendation(s):		

1 **BACKGROUND**

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO highlights the key issues:

Ward: St Ann's – NDO: Michelle Graley

Safer Theme - Crime and anti social behaviour (ASB)

- Overall, crime over the past 12 months is showing a reduction of 35.48%. However, June indicates an increase of 17 crimes compared to June 2012. Personal Robbery and ASB is still an issue. However, all crime figures across the division have risen by 6.4%. Policing teams are working hard in the area to deal with the increased trend.

Neighbourhood theme – Cleansing and Environmental issues

- NCH are currently progressing a large scheme to look to improve the long term maintenance of banks to flats across St Ann's area(*see Area Capital appendix)
- NCH have presented a project scheme for St Ann's ward (*see Area Capital appendix)
- Dog Fouling issues across the Ward – Task Group to develop and implement a plan for the next year.
- Issues around contaminated and missed bin collections – task group and Councillors have identified regular hotspots. There is also a requirement to improve communications between all services involved.
- NDO and Councillors have progressed an Area Capital scheme of works across the area

Community engagement

- Family & Community Team are focussing on improving participation and engagement of young people in the area and a model of delivery for play and youth.
- We carried out a well attended Leader Listens Meeting – Wed 24th July 2013. Local concerns were the lack of shops, and the future of the Chase, Bedroom Tax, Nottingham Jobs Fund and provision for children.
- Police received a mandate from the community, to give Sninton Elements priority for additional patrols in the area.

- Working toward St Ann's Week of Action 28 October 2013

Working theme – Unemployment

Approaching local businesses with Economic development team Wed 30th October to promote jobs for local people

Consultation planned

Budget Consultation meeting Friday 18th October 2013 – Snierton Market (TBC)

Supporting the ongoing regeneration proposals for the Chase (Consultation ongoing)

Christmas lights and Fireworks – Sat 7th December 2013 – The Chase Supporting the ongoing regeneration proposals for the Chase (Consultation).

1.6 Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti social behaviour (ASB)

- The current crime and ASB figures, set against a rolling base line shows an overall reduction. The Dales Ward fairs well compared with other wards in the Locality.
- There has been a very small localised increase in auto crime and theft including shop theft. Resources as now being focused to address these issues, including work with the shops affected.
- Recent site visits have however identified concerns that aspects of crime/ASB may rise slightly in the summer months for example noise and alcohol related ASB. The Neighbourhood Action Team has discussed this and the Beat team are starting Op Summer.
- Recent site visits have highlighted ongoing concerns with Dog fouling, Fly Tipping and drug hotspots. The (NAT) will be discussing how to manage better these issues in the short term whilst looking for longer term solutions. These issues form the basis for the Sneinton Week of Action.
- The NAT, is now receiving more data concerning the issuing of FPN's. This is aiding us to better use the resources available to tackle problems.
- Currently we are planning the week of action, responding to issues raised by local people, continuing to clear needle hot spots, remove fly tipping within 24hrs, address issues of side waste and bin contamination, and investigate the use of control orders as part of a campaign around dog fouling.

Neighbourhood theme – Cleansing and Environmental issues

- Whilst the Dales Ward compares well generally in the area of cleanliness, with the average year to date score reaching just below the cleanliness bench mark. The data supports local concerns regarding the problems of Dog Fouling, fly tipping and perception of general cleanliness.
- The Neighbourhood Operations Manager and his team (Street Scene) are working to improve the average bench mark and address seasonal issues. They are actively involved in the week of action plans.
- The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. Cllrs are currently involved in the development of Parkdale and Colwick Woods Park, the Greenway Park and have recently held a meeting with some local residents re plans for the Windmill Park.

Community engagement

- Local Cllrs have a series of Ward Walks and Local Issues meeting planned for the coming period. The detail of this can be found in the appendix to this report. Plan are being made for ward walks for the next two years and dates for the next years local issues meetings are being finalised. The Neighbourhood action team are seeking two joint patch walks with NCH as part of this activity.

- The local police are starting a new initiative called 'street by street' this is an opportunity for the police and community protection staff to meet local people.
- Family & Community Team. Greenway Centre. Sneinton Tenants and residents Association. SEND project and Renewal Trust Detached Youth Team have worked successfully with young people including the Roma Community.

Working theme - Unemployment

The Locality Management team worked with Partners to organise a Jobs, Training and Advice Fair on the 1st July 10am -3pm on Sneinton Market Square. This event attracted over 600 people with a number securing work. As a result of this work we are planning further engagement with local business and making plans for another local jobs fair in 2014.

Consultation planned

(Please see the appendix of this report for details of local issues meetings).

1.7 **Ward: Mapperley – NDO: Fi Cusick**

Safer Theme - Crime and anti social behaviour (ASB)

- Crime in general is on a downward trend by 15.20%
- Autocrime is still a priority policing issue. However, known prolific perpetrator recently arrested, taken to court and given a custodial sentenced.
- Sexual crime increased incidence due to old crimes being reported now about Children's Home, Woodborough Road
- Anti-social behaviour continues to fall by 44%.
- Woodland Gardens area remains a policing priority.
- Burglary – Is still an issue,

Neighbourhood theme – Cleansing and Environmental issues

- The cleanliness index for the Ward has gone down slightly to 77 % against the target of 86% over year average is 87%
- Dog control: Support and Prevention of Anti – Social behaviour (Cllr Dewinton)
- Parking issues continue to be raised. Consultation regarding the installation of H-Bars on Mapperley Road and Chestnut Grove has now taken place
- NDO and Councillors continue to progress Area Capital schemes across the Ward
- A Day of Action took place on 11th June 2013.
- The Nat is looking at how best to address these environmental issues through the ward transformation plan

Community engagement

- Environmental Volunteering Days;
- At coppice park and sycamore park
Dates will be publicised through email to partners

Working theme - Unemployment

- NDO's in Area 6 and Councillors organised a Jobs Fair which took place on 1st July 2013 at Sneinton Square see separate evaluation
- Horticulture Pre- Apprenticeship – Central Collage Nottm – courses run from Sept to Dec 2013.

Consultation planned

- Ward Forum dates;
11 September @ St Andrews Church, Chestnut Grove 7.30pm – 9.30pm
16 th September @ Wells Community Centre Wells Road 7.15pm – 9.15pm
20th January @ St Jude's Church, Woodborough Road 7.30pm – 9.30pm
- Ward Walks organised 11th November 2013 venue to be decided

South Locality Board

This has been established now for approx 1 year and delivers a multi agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges. In the South, this has included a focus on anti social behaviour in Clifton and Sneinton Summer Holiday programme has been developed with all partners. Funding has been accessed to establish Street Pastors in St Anns and Dales Wards to address identified street drinking in these areas they have now established this service .The board is now focusing on addressing increase in Domestic Violence in St Anns and Bridge wards learning from work piloted in Aspley. ward This work is due to start in September with training being offered free to all front line staff .They are also working with partners in supporting the

transformation plans developed in each ward .Area Chairs, or their nominated representatives are invited to locality boards and minutes are issued to all ward councillors. The Boards are due to have city council directors as chairs in the near future in order to support the work in localities more information will come to area committee when it is available .

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

An equality impact assessment is not required as the report does not contain proposals or financial decisions.

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None

APPENDIX 1